

12/09/2017

Dear Valued Customers,

Counterfeit of Toshiba External Hard Disk Drive

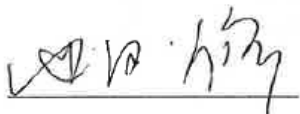
This is to confirm that on 9th September 2017, Toshiba Electronics Asia (Singapore) Pte Ltd found counterfeit drives (ANNEX 1.1) using Toshiba's trademark and logo as below being sold online in Singapore market. The advertised capacity is 2 Terabytes but upon analysis and teardown, it was observed that is not an actual Hard Drive but small capacity (3 Gigabytes) thumb drive hidden in an external enclosure.

We issue this warning to all our customers and consumers to avoid confusion and purchase of fake goods. Please be warned also that selling counterfeit products are illegal and punishable by civil and criminal courts according to the trademark, copyright, and intellectual properties laws and regulations.

Therefore Toshiba cannot treat the counterfeit drive as a genuine Toshiba drive and has the right to refuse to honour any Toshiba warranty associated with the drive.

We thank you for your kind attention. If you have any questions, please contact your respective Toshiba Sales Representative.

Sincerely,



Osamu Ikeda

General Manager,

Toshiba Electronics Asia (Singapore) Pte Ltd

ANNEX 1.1

